

Get Involved!

Seeking Patient Representatives for Online Consultations Working Group

NHS England have provided funding for each GP practice in the country to introduce Online Consultations by March 2020. An “online consultation” service could be as simple as the opportunity for patients to contact the practice using an online form or as advanced as a skype style consultation with your GP practice; there are many different services available.

The online consultation project team are working across Crawley CCG, Horsham Mid Sussex CCG, East Surrey CCG, Brighton and Hove CCG and High Weald Lewes Havens CCG to find the best possible service that will fit the needs of our patients and our practices. They have completed some in-depth engagement:

<https://www.highwealdleweshavensccg.nhs.uk/our-programmes/consult-online/>

The online consultation project is about to enter the procurement phase and the team are forming a working group that will support the procurement and implementation of the new online consultation service. Included in the working group will be GPs, Practice Managers, IT, Finance, Information Governance and patient representatives. The group will meet for up to **2 hours** on a **monthly** basis for several months.

Patient representatives will not need any expertise in healthcare, but an interest in internet services is a must. Volunteers will be reimbursed for their time and travel. The team feel strongly that there should be representation from across the Alliance and would like to ask for any interested parties to contact the online consultation team via CSESCA.onlineconsultation@nhs.net for further information as soon as possible.